

Data Exchanges							
Agency	Exchange Description	Purpose of Exchange	Production Job Name	Media	Frequency	Input/ Output	State Track Manager
Bureau of Motor Vehicles (BMV)	Redbook	ICES receives a file of motor vehicle registration numbers which is used to assist caseworkers in verifying an applicant or recipient's resources on the AERVH screen	CEPUI378	File	Monthly	Input	Kate McHenry
Child Support Bureau (CSB)	ISETS MPI Load	ICES receives an updated file of all Master Participant Index numbers from ISETS in order to ensure the integrity of data in the child support interface	CEPDE928	File	Daily	Input	Kate McHenry
Child Support Bureau (CSB)	ISETS Daily IV-D Extract	Each day, ICES sends Child Support referrals (including TANF and Medicaid eligibility) to ISETS when there is an assistance group (AG) change from TANF to Medicaid (or vice versa), when there is a custodial parent (CP) change, when a new child is added to an existing absent parent (AP), when the county of residence changes, or when a new AP is added.	CEPDE938	File	Daily	Output	Kate McHenry
Child Support Bureau (CSB)	ISETS Zero Grant	ICES sends a monthly file to ISETS containing all TANF AGs that have \$0 grants.	CEPD927A thru CEPD927J	File	Monthly	Output	Kate McHenry
Child Support Bureau (CSB)	ISETS Zero Grant Report	ICES sends a report to ISETS of all TANF AGs that have a \$0 grant.	CEPDE931	File	Monthly	Output	Kate McHenry
Child Support Bureau (CSB)	ISETS Passback Collections	ICES receives a file of child support collection payment types and amounts from the child support system ISETS, which are displayed in ICES on DECB	CEPDE937	File	Monthly (Monday following the 1st Friday)	Input	Kate McHenry
Child Support Bureau (CSB)	New Hire Data from DWD	ICES receives a file of all individuals who have been newly hired in the State of Indiana within the past twenty business days. This data includes all relevant employment information. Alerts are generated to the workers and the information displays on DENF	CEPDE865	File	Daily	Input	Kate McHenry
Contract Management System (CMS)	CMS Impact Contracts	ICES receives a file of contract information from the Contract Management System (CMS) for the IMPACT Program	CEPWP070	FTP	Daily	Input	Joan Cartwright
Contract Management System (CMS)	CMS Referrals	ICES sends a file to CMS containing referral information for IMPACT individuals	CEPWP072	FTP	Daily	Output	Joan Cartwright
Contract Management System (CMS)	CMS Vendor Claims	ICES receives a file containing claim information for IMPACT individuals.	CEPWP074	FTP	Daily	Input	Joan Cartwright
Contract Management System (CMS)	1099 and Non 1099 files for the Auditor's Office	ICES sends a file to CMS containing all 1099 and Non-1099 providers who will be receiving payments	CEPDE215	FTP	Daily	Output	Joan Cartwright
Contract Management System (CMS)	PNA file for Auditor's Office	Medicaid Personal Needs Assistance is currently set at \$52 per month and requires FSSA to supplement the \$30 that SSI recipients receive from SSA. The assistance payment provision requires ICES to identify the eligible recipients and provide the information to Financial Management/State Auditor who will make the payments.	CEPDE215	FTP	Monthly	Output	Marty Burton
Contract Management System (CMS)	PNA Warrant file from Auditor's Office	The Auditor's office returns a file to ICES containing warrant information for each recipient that received assistance. This information is then displayed on IQPNA	CEPDE220	FTP	Monthly	Input	Marty Burton
Department of Education (DOE)	Department of Education Extrac	ICES sends a file of all children who receive TANF or Food Stamps to the Indiana Department of Education for use in determining direct certification in the school lunch, breakfast and milk programs. The information is also used in the direct verification process. DOE then passes this data on to a separate agency for use in determining eligibility for the free textbook program.	CEPDE964	FTP	Monthly (Jun-Dec) (This will be changing to every month.)	Output	Kate McHenry
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Daily Demographics Send	Each day, ICES sends a file of demographic information for Food Stamp and TANF recipients	CEPDE576	FTP	Daily	Output	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Daily Demographics Receive	Each day, ICES receives a file indicating that the send process was received and if any records errored off	CEPDE564	FTP	Daily	Input	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Aging File Receive	ICES receives a file of benefits that individuals have not used within specified timeframes	CEPDE993	FTP	Daily	Input	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Daily Food Stamp Send	ICES sends a daily file containing new Food Stamp benefit amounts.	CEPDE571	FTP	Daily	Output	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Daily Cash Send	ICES sends a daily file containing new TANF benefit amount	CEPDE572	FTP	Daily	Output	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Daily Food Stamp Receive	ICES receives a return file indicating if any Food Stamp daily benefits errored out.	CEPEBTAF	FTP	Daily	Input	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Daily Cash Receive	ICES receives a return file indicating if any TANF daily benefits errored out.	CEPEBTAC	FTP	Daily	Input	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	FNS Automated Adjustment	ICES receives a file of benefit amounts that have been automatically adjusted so a notice can be sent to the recipient	CEPDE989	FTP	Daily	Input	Marty Burton

Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Benefit Activity File Receive	ICES receives a file detailing the use of benefits	CEPDE581	FTP	Every Day	Input	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Pending/Unlinked Benefit File	A file is sent of unlinked benefits or expired pending benefits for reconciliation purposes	CEPDE994	FTP	Every Day	Input	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Vault Card File Receive	A file of information on issued vault cards is used for inventory control.	CEPDE995	FTP	Every Day	Input	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Monthly Demographics Send	ICES sends a file of demographic information for new account	CEPDE574	FTP	Monthly	Output	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Monthly Demographics Receive	ICES receives a file indicating that the send process was received and if any records errored out.	CEPDE56W	FTP	Monthly	Input	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Monthly Food Stamp Send	ICES sends a file of Food Stamp monthly benefits for dispersal in the upcoming month	CEPDE577	FTP	Monthly	Output	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Monthly Cash Send	ICES send a file of TANF monthly benefits for dispersal in the month.	CEPDE578	FTP	Monthly	Output	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Monthly Food Stamp Receive	ICES receives a return file indicating if any Food Stamp monthly benefits were errored out	CEPEBTRF	FTP	Monthly	Input	Marty Burton
Electronic Benefits Transfer (EBT) / Contractor JP Morgan	Monthly Cash Receive	ICES receives a return file indicating if any TANF monthly benefits were errored out	CEPEBTRC	FTP	Monthly	Input	Marty Burton
Financial Management	Benefit Recovery Claims	ICES provides a file of all claims that have been entered into ICES and the balances of those claims	CEPBV030	File	Monthly	Output	Marty Burton
Financial Management	State Tax Intercept	ICES provides a file of TANF claims for possible tax intercept	CEPD520M	Cartridge	Monthly	Output	Marty Burton
Financial Management	Federal and State Tax Intercept	FSSA Financial Management sends a return file of claims eligible for tax intercept.	CEPBV031	FTP	Weekly	Input	Marty Burton
Financial Management	Federal and State Tax Intercept	ICES sends a file of individuals with outstanding TANF and FS claims that meet specified criteria in order to intercept possible federal and state tax refunds due that individual.	CEPBV032	FTP	Weekly	Output	Marty Burton
Financial Management	Federal and State Tax Intercept	ICES receives a file from Financial Management with actual tax intercepts which have been made, to be updated on ICES claims screens.	CEPBV033	FTP	Weekly	Input	Marty Burton
Financial Management	Webster's Eligibility Extract	ICES sends an extract to Financial Management to assist that section in providing adhoc reports that are requested	CEPEX901 - CEPEX907	File	Monthly	Output	Barbara Pell
First Steps	First Steps MA Eligibility Extract	ICES provides a file containing all children who have Medicaid eligibility.	CEPD529F	FTP	Monthly	Output	Marty Burton
Food and Nutrition Services (FNS)	Disqualified Recipient System (DRS) Daily Extract	ICES sends a file to FNS on all Disqualified Recipients	CEPDE510	Connect Direct	Daily	Output	Marty Burton
Food and Nutrition Services (FNS)	Disqualified Recipient System (DRS) Update	ICES receives a file from FNS on all Disqualified Recipients throughout the U.S	CEPDE400	Connect Direct	Monthly	Input	Marty Burton
Food and Nutrition Services (FNS)	Disqualified Recipient System (DRS) Extract	ICES sends a file to FNS on all Disqualified Recipients identified by Indiana.	CEPDE410	Connect Direct	Monthly	Output	Marty Burton
Indiana Child Welfare Information System (ICWIS)	ICWIS Placement	ICES receives a file from ICWIS of children who have been removed or returned from/to a home. As a result, alerts are generated to workers	CEPDE815	File	Daily	Input	Kate McHenry
Indiana Child Welfare Information System (ICWIS)	ICWIS Search Request	ICWIS sends a file of informational child search requests to ICES. ICES searches for the child using SSN, RID, or Soundex and returns any currently active case information that exists to ISET.	CEPDE825	File	Daily	Input	Kate McHenry
Indiana Child Welfare Information System (ICWIS)	RID Switch	ICES sends a file to ICWIS when an individual's RID is switched so they can update their records with the current information	CEPDE510	File	Daily	Output	Kate McHenry
Indiana Department of Health (IDOH)	Child Special Health Care Services (CSHCS) Request	Each month, ICES receives a file of individuals receiving assistance from the CSHCS system. ICES matches against the CSHCS file, and sends to CSHCS the same eligibility and TPL data which is sent to AIM	CEPD965C	FTP	Weekly	Input	Marty Burton
Indiana Department of Health (IDOH)	Child Special Health Care Services (CSHCS) MA Eligibility Extract	Each month, ICES receives a file of individuals receiving assistance from the First Steps system (which handles children's developmental disorders). ICES matches against the First Steps file, and sends to First Steps the same eligibility and TPL data which is sent to AIM	CEPD529C	FTP	Weekly	Output	Marty Burton
Indiana Department of Workforce Development (IDWD)	Wage Data Exchange (WDX) and Unemployment Insurance (UI) Request	ICES provides a file to IDWD of all new individuals to obtain the unemployment and wage information for them	CEPD522W	Cartridge	Weekly	Output	Kate McHenry

Indiana Department of Workforce Development (IDWD)	Wage Date Exchange (WDX) Return	ICES receives a file of all in-state wages earned by an individual. This data is used to assist caseworkers in verifying an applicant or recipient's income	CEPDE870	Cartridge	Weekly	Input	Kate McHenry
Indiana Department of Workforce Development (IDWD)	Unemployment Insurance (UI) Return	As a result of the weekly request, ICES receives a file of all individuals who receive Unemployment Insurance. This data is used to assist caseworkers in verifying an applicant or recipient's income.	CEPDE860	Cartridge	Weekly	Input	Kate McHenry
Indiana Department of Workforce Development (IDWD)	Unemployment Insurance (UI) Request	ICES provides a file to IDWD of all individuals active in ICES to obtain the unemployment information for then	CEPD520M	Cartridge	Monthly	Output	Kate McHenry
Indiana Department of Workforce Development (IDWD)	Unemployment Insurance (UI) Return	As a result of the monthly request, ICES receives a file of all individuals who receive Unemployment Insurance. This data is used to assist caseworkers in verifying an applicant or recipient's UI income.	CEPD860M	Cartridge	Monthly	Input	Kate McHenry
Indiana Department of Workforce Development (IDWD)	Wage Date Exchange (WDX) Request	ICES provides a file to IDWD of all individuals active in ICES to obtain the quarterly wage information	CEPD520Q	Cartridge	Quarterly	Output	Kate McHenry
Indiana Department of Workforce Development (IDWD)	Wage Date Exchange (WDX) Return	As a result of the quarterly match, ICES receives a file of all individuals who have wage information. This data is used to assist workers in determining the employment status of individual	CEPD870Q	Cartridge	Quarterly	Input	Kate McHenry
Indiana Department of Workforce Development (IDWD)	TANF Work Registration	ICES sends a file of all TANF recipients to DWD for work registration.		Cartridge	Monthly	Output	Kate McHenry
Internal Revenue Service (IRS)	Unearned Unverified Income Data Exchange (UIIDX) Request	ICES sends a file to the IRS of all active individuals to obtain income/resource information	CEPD520I	Cartridge	Annually	Output	Kate McHenry
Internal Revenue Service (IRS)	Unearned Unverified Income Data Exchange (UIIDX) Return	ICES sends a file to the IRS of all new individuals to obtain income/resource information	CEPD522M	Cartridge	Monthly	Output	Kate McHenry
Internal Revenue Service (IRS)	Unearned Unverified Income Data Exchange (UIIDX) Request	ICES receives a file of all unearned, unverified income, by an individual, from the IRS. This data is used to assist caseworkers in verifying an applicant or recipient's resources	CEPDE880	Cartridge	Monthly	Input	Kate McHenry
Medical Review Team (MRT)	Disability Determination Receive	MRT provides information on the disability determinations that were made. ICES updates the AEOMD and AEIDP screens with this information	CEPDE725	FTP	Daily	Input Output	Marty Burton
Medical Review Team (MRT)	Disability Determination Request	ICES sends MRT a file of all individuals who have had a disability determination requested on AEOMD. This file is to be used to update the MRT system	CEPDE728	FTP	Daily	Output	Marty Burton
Medical Review Team (MRT)	MRT Reconciliation	ICES sends MRT a file of open cases referred to MRT. MRT is to use the file for reconciliation of the MRT SQL Database	CEPDE727	FTP	Monthly	Output	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	Premium Vendor Bi-Annual Reconciliation	A file is provided to ICES of all premium vendor information which is to be used to reconcile the information within ICE	CEPDE916	FTP	Bi-Annual	Input	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	Premium Vendor Daily Output	Each day ICES sends a file of all individuals who qualify for MA10 and MADW. ICES receives confirmation for all records sent and first payment information	CEPDE540	FTP	Daily	Output	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	Premium Vendor Daily Input	A file is provided to ICES of all changes in premium vendor information which is to be used to update ICES	CEPDE910	FTP	Daily	Input	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	Premium Vendor Monthly Output	ICES sends a file of all individuals on MA10 and MADW that have been closed.	CEPDE545	FTP	Monthly	Output	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	Premium Vendor Monthly Input	ICES receives a file of all individuals that have paid and all individuals who have not paid within the allocated grace period. This information is used to update screens and close or deny eligibility.	CEPDE915	FTP	Monthly	Input	Marty Burton
Office of Medicaid Policy and Planning (OMPP)	Dr. Ingram OMPP Statistical File	Each quarter, ICES sends a file of all individuals with Medicaid eligibility to Dr. Ingram (OMPP) for statistical analysis pertaining to Medicaid categories and percentage of poverty, and potentially the creation of a new program/category of insurance or assistance	CEPDE445	File	Monthly	Output	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	AIM Carrier File Load	Each month, ICES receives a file of Medical Carrier data from AIM for caseworker informational update	CEPDE980	FTP	Daily	Input	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	AIM Card Issuance Update	Each day, ICES receives a file of all Medicaid recipients to whom a card has been issued by AIM	CEPDE984	FTP	Daily	Input	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	AIM 590 Processing	Each month, ICES receives a file of 590 data from AIM for caseworker informational update	CEPDE970	FTP	Weekly (Monday)	Input Output	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	AIM Daily Extract	Each day, ICES sends all new Medicaid eligibility data (either newly authorized applicants, or existing recipients with changed eligibility to AIM, which produces Medicaid cards and processes Medicaid claims.	CEPDE529	FTP	Daily	Output	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	AIM TPL Data	Each day, ICES receives a file of TPL data from AIM for caseworker informational update	CEPDE942	FTP	Daily	Input	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	AIM Buy-In Data	ICES receives a file of buy-in information which is updated in ICES.	CEPDE944	Connect Direct	Monthly	Input	Marty Burton

Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	ICES - AIM Reconciliation File	ICES sends AIM a detailed file of all individuals who receive Medicaid benefits.	CEPD524A thru CEPD524J	FTP	Monthly (1st Friday)	Output	Marty Burton
Office of Medicaid Policy and Planning (OMPP) / Contractor EDS	AIM Restricted Data	Each month, ICES receives a file of restricted coverage data from AIM for caseworker informational update	CEPDE940	FTP	Weekly (Monday)	Input	Marty Burton
Social Security Administration (SSA)	State Verification and Exchange System (SVES) - SS Benefit and Number Request	ICES sends a daily file of all new individuals to SSA	CEPD522D	Connect Direct	Daily	Output	Kate McHenry
Social Security Administration (SSA)	State Verification and Exchange System (SVES) - SS Benefit and Number Receive	ICES requests and receives a file of all individuals who receive Title II (RSDI) Social Security assistance. This data is used to verify SSN's as well as for caseworkers' informational purposes in verifying an applicant or recipient's income	CEPDE820	Connect Direct	Daily	Input	Kate McHenry
Social Security Administration (SSA)	State Verification and Exchange System (SVES) - SS Benefit and Number Request	ICES sends a file to SSA requesting BENDEX and BEER information.	CEPD520M	Connect Direct	Monthly	Output	Kate McHenry
Social Security Administration (SSA)	State Verification and Exchange System (SVES) - SSN Verification Request	ICES send a file to SSA of all individuals who have a social security number on AEIID but it has not been verified by SSA. Discrepancies will display on DENB	CEPD817A thru CEPD817J	Connect Direct	Monthly	Output	Kate McHenry
Social Security Administration (SSA)	State Verification and Exchange System (SVES) - Prisoner/Death Request	ICES submits a file of all Food Stamp recipients to SSA and receives a file of all matched individuals who have a date of death. This data is used to assist caseworkers in making claims assessments and determining household composition. ICES submits a file of all recipients to SSA and receives a file of all matched individuals who have been imprisoned. This data is used to assist caseworkers in making claims assessments and determining household composition	CEPD520Q	Connect Direct	Quarterly	Output	Kate McHenry
Social Security Administration (SSA)	State Verification and Exchange System (SVES) - State Online Query (SOLQ)	ICES requests information from SSA for new individuals and those individuals receiving benefits under an SSN that is different from their own. This information is received real-time and not during the nightly batch process. The information displays on DEBN, DENB, and AEFUI. Alerts are generated to workers when appropriate.	Real Time Interface	SNA	Daily	Input/Output	Kate McHenry
Social Security Administration (SSA)	Prisoner Match	ICES receives a file from SSA of individuals who have prisoner information. The information displays on DEPM and alerts are generated when appropriate	CEPDE853	Connect Direct	Daily	Input	Kate McHenry
Social Security Administration (SSA)	State Date Exchange (SDX) - SSI data Input	ICES receives a file of all individuals who receive Title XVI (SSI) Social Security assistance. This data is used to determine eligibility and calculate benefits and displays on IQSSA	CEPDE300	Connect Direct	Daily	Input	Kate McHenry
Social Security Administration (SSA)	State Date Exchange (SDX) - SSI data Input	ICES receives a treasury file from SSA which is used to determine if all change in benefits have been received for processing during mass change.	CEPDE30T	Connect Direct	Monthly	Input	Kate McHenry
Social Security Administration (SSA)	State Date Exchange (SDX) - New SSI Individual Extract	ICES identifies all the new SSI recipients for processing	CEPDE305	Connect Direct	Monthly	Output	Kate McHenry
Social Security Administration (SSA)	State Date Exchange (SDX) - SSI Individual Extract	ICES processes all SSI recipients. DESX is updated with the information. When possible, AEFUI is updated and the change is automatically updated. Alerts are generated to workers when appropriate.	CEPDE310	Connect Direct	Monthly	Output	Kate McHenry
Social Security Administration (SSA)	Benefit Data Exchange (BENDEX) Accrete/Decrete	ICES sends a file to SSA which contains all new individuals.	CEPDE519	Connect Direct	Monthly	Output	Kate McHenry
Social Security Administration (SSA)	BENDEX/BRICOLA - Mass Chg	ICES requests and receives a file of all individuals who receive Title II (RSDI) Social Security assistance. This data is used to automatically determine eligibility and calculate benefit	CEPDE840	Connect Direct	Monthly	Input	Kate McHenry
Social Security Administration (SSA)	BENDEX/BRICOLA - Mass Chg	ICES processes the files from SSA which contain the SS benefit information. The information displays on DEBN. When possible AEFUI is updated and the changes are automatically authorized. Alerts are generated to the workers when appropriate	CEPDE844	Connect Direct	Monthly	Input	Kate McHenry
Social Security Administration (SSA)	Benefit Earnings Exchange Record (BEER) Receive	ICES requests and receives a file of all out-of-state wages earned by an individual. This data is used to assist caseworkers in verifying an applicant or recipient's resources.	CEPDE830	Connect Direct	Monthly	Input	Kate McHenry
Social Security Administration (SSA)	Third Party Qualified Medicare Beneficiary (TPQMB) Outreach	ICES receives a file of individuals that HCFA, through the SSA's data exchange system, of newly approved Medicare beneficiaries who may be eligible of Qualified Medicare Beneficiary (or MA L Buy-in coverage). Letters are sent to those individuals who are not receiving any Medicaid benefits	CEPDE430	Connect Direct	Monthly	Input	Kate McHenry
Social Security Administration (SSA)	40 Quarters of Coverage Request	ICES sends a file to SSA of new aliens in ICES to obtain the 40 quarters of coverage information. Workers can also process requests for other individuals associated with the household on the AEICZ screen.	CEPDE550	Connect Direct	Weekly	Output	Kate McHenry
Social Security Administration (SSA)	40 Quarters of Coverage	ICES receives a file of all non-US citizens' (aliens) detailed work history in terms of Social Security payments made, 10 years (or 4 quarters) of which are needed for welfare assistance eligibility	CEPDE854 CEPDE855	Connect Direct	Weekly	Input	Kate McHenry

Data Warehouse (WRIDB)	ICES Eligibility Information	ICES sends two files to WRIDB for use in preparing the federally mandated welfare reform reports. These reports are used by the federal government to determine the amount of federal funding to be allocated to states.	CEPDE200	File	Monthly	Output	Barb Pell
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#### Frequency Key

Every Day	Seven Days a Week
Daily	Each Business Day
Weekly	Once a Week
Monthly	Once a Month
Quarterly	End of Each Calendar Quarter
Annually	Once a Year
Bi-Annual	Twice a Year

#### Media Key

File	Mainframe file that is read or picked up by the exchange partner.
FTP	File is transmitted from or to IOT mainframe via File Transfer Protocol
Cartridge	Tape file is physically delivered
SNA	Systems Network Architecture
Connect Direct	Proprietary Connection with SS/

#### Additional Items

On a daily basis ICES sends Client Notices to individuals about their ICES eligibility. The daily average is about 35,000 pages

ICES stores internal reports, EBT reports from the vendor, and Hoosier Healthwise data on a web based report viewing system named COGNOS

ICES subsystem Impact Assessment Tool (IAT) is a web based tool that allows ICES worker to review data stored on a DTS server.

New individuals are defined as those individuals who have not received benefits in the last 30 days.